

# Confidentiality and Boundary Issues

## Training Course Details

### About This Course

This course covers vital theory and practical techniques for all aspects of confidentiality and boundary issues.

### Who Should Attend?

All personnel who work in health, social or child care environments.

### Course Objectives

To provide an understanding of the importance of confidentiality, what information needs to be confidential and when to breach the duty of confidentiality. The course will also provide students with the importance of professional boundaries and the consequences of a breach of these boundaries.

### Course Overview

Welcome and introduction, followed by:

- The duty of confidentiality
- Interagency working
- Professional boundaries
- Legal implications
- Signs of boundary difficulties
- What information is confidential?
- Appropriate disclosure
- The importance of boundaries
- Consequences of breaching boundaries
- Problem solving

Practical scenarios to recap key points

Assessment – written and practical

### Course Details

Duration **½ day**

Certificate **Certificate of completion provided**

Course Title **Confidentiality and Boundary Issues**

Course Ref **HC007CBI**